

Serving the Pensacola-Escambia Community 1920 West Garden Street, Pensacola, FL 32502 Telephone 850-438-8561 m soo-955-8771

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June 26, 2023

SUBJECT: FOLLOW UP ON F P & L UTILITY CONVERSION

Dear Area Housing Commission Residents,

We are grateful to each of you, and we thank you so much for cooperating with us during the recent FP&L utility conversion. We have paid all security deposits for all required accounts.

If you are having an issue with an old Gulf Power bill or security deposit, please contact FP& L to discuss your previous bill, as many tenants are experiencing issues with an **old unpaid bill**. We're not authorized to discuss your bill, so it is important that you contact them to ensure your electric service remains on.

Due to FP & L's billing cycle, EFFECTIVE July 1, 2023, Area Housing Commission will no longer be responsible for PAYING your utility bill, therefore PLEASE DO NOT GIVE YOUR BILL TO YOUR MANAGER FOR PAYMENT. Area Housing Commission has fulfilled its obligation to assist tenants with their electric bills, in its entirety.

TO AVOID DISCONNECTION, PLEASE PAY YOUR MONTHLY BILL ON TIME. Area Housing Commission WILL NOT be responsible for any damaged goods if you fail to comply. Also, please keep in mind there is a 24-hour delay in reconnection of service, should your service be disconnected.

Again, we appreciate and value you as a tenant.

Abe Singh

Executive Director

Shirley Henderson

Deputy Executive Director